



SHELBY FARMS PARK
CONSERVANCY

JOB DESCRIPTION

Position Title:

Water Play Ambassador – Seasonal - Temporary

Reports To:

Visitor Support Ranger, Attractions and Landscape Supervisor

Purpose of Position:

The Water Play Ambassador is responsible for our visitor's first impression and experience in the Park. The Ambassador must be able to display outstanding visitor hospitality while enforcing Water Play safety guidelines, policy and procedure as well as basic daily maintenance. This position requires a person to be out-going, assertive, personable, and dedicated to helping people while providing guidance and assistance when appropriate. The Water Play Ambassador is an ambassador for the Park demonstrating the highest level of professionalism in their public engagement. They are committed to promoting an enjoyable recreational experience to our park patrons by demonstrating Shelby Farms Park Conservancy's core values.

The Water Play Ambassador shall demonstrate a subject-matter expertise in the Park's history, services, ecology and environmental sustainability. This position will focus on care for the Park's Water Play guests with the goal of safety and a positive visitor experience. This position will also work in concert with the other park operations and sales staff to fulfill necessary tasks and assignments to assure the Water Play facilities are clean, safe and inviting.

Essential Functions:

- Interacts with park patrons by being courteous and attentive while ensuring the compliance of Water Play guidelines.
- Promote Water Play safety and etiquette to facilitate an enjoyable recreational experience for all playground users.
- Maintain the Water Play on a basic as needed basis
- Assist law enforcement and emergency first responders when life/safety, criminal, or search/rescue conditions exist within the playground or park.
- Conducts maintenance checks and reports actions/repairs of the play features to maintain a safe environment and enjoyment of the play areas and equipment

- Responsible for daily operation of Water Play including opening and closing procedures, light cleaning and upkeep, checking tickets and enforcing safety rules and guidelines.

Requirements:

- Must be available to work weekends and some holidays/school breaks.
- Prior experience working with children and/or adults in an outdoor setting.
- Excellent communications skills and a service orientation.
- Dependable, self-motivated and self-aware
- Consistently positive outlook with a “can-do” attitude toward challenges
- First Aid, CPR, Life Guard certification preferred but not required.
- Physical ability to perform required tasks and work outdoors in extreme environmental conditions (heat, cold, inclement weather).

To apply, email resume and completed job application to jobs@shelbyfarmspark.org. Include Position Title in subject line. Job application can be found at <http://www.shelbyfarmspark.org/jobs>.